

#### An Industry in Disruption

#### THE FUTURE OF THE UTILITY INDUSTRY

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#### Outline

#### The Pace of Change

**Utility Industry Highlights** 

**Future Industry Positioning** 

## **Convergence of External Drivers**

#### Macro-Drivers of Utility Business Model Shifts



#### Enabling Technology Drivers

Source: Strategy& analysis

# The Shape of the Future



#### The Pace of Change

![](_page_4_Figure_1.jpeg)

Source: Michael Felton, New York Times

## An Industry Slow to Change

![](_page_5_Figure_1.jpeg)

Strategy& | PwC USMA An Industry in Disruption\_VF.pptx Confidential property Date here Prepared for client

# Technology Push – Customer Pull

![](_page_6_Figure_1.jpeg)

#### Regulatory policy – particularly in pricing and cost recovery – lags technology introduction

## **Technology Evolution**

![](_page_7_Figure_1.jpeg)

#### **Customer Archetypes**

**Change in Customer Archetypes** 

![](_page_8_Figure_2.jpeg)

# **Expanding Value Pools**

![](_page_9_Figure_1.jpeg)

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# A Consolidating Industry

![](_page_11_Figure_1.jpeg)

#### Market Value Growth

![](_page_12_Figure_1.jpeg)

Note: Market caps as of EOY and in nominal dollars Source: S&P Capital IQ, EEI, APPA, Strategy& analysis

#### **High Sector Concentration**

![](_page_13_Figure_1.jpeg)

Note: Market caps as of EOY and in nominal dollars Source: S&P Capital IQ, EEI, APPA, Strategy& analysis

# Substantial Global Presence

![](_page_14_Figure_1.jpeg)

# The \$100 Billion Industry

![](_page_15_Figure_1.jpeg)

Notes: Total company spending of U.S. Investor-Owned Electric Utilities, consolidated at the parent or appropriate holding company. Projections based on publicly available information and extrapolated for companies reporting fewer than three projected years (11% and 15% of industry for 2017 and 2018). Source: EEI Finance Department, company reports, S&P Global Market Intelligence (August 2016).

#### **Business v. Cost Growth**

![](_page_16_Figure_1.jpeg)

Note: O&M adjusted for inflation; company set for employment data includes only companies with data for all years Source: SNL, Edison Electric Institute, Strategy& analysis

# Dramatic Cost Differentials

![](_page_17_Figure_1.jpeg)

#### Discussion

- Large vertically integrated utility initiated O&M cost savings initiative with goal of keeping nominal base O&M expenses flat
- O&M reductions achieved throughout the business through focus on four key areas:
  - Technology deployment
  - Operational efficiency
  - Generation modernization
  - Staffing levels
- A formal performance improvement initiative led to a 15% decline in O&M / customer since 2010

Note: Adjusted O&M removes uncollectibles, transmission for others, and pension and benefits Source: Company filings, SNL, Strategy& analysis

#### **Relative Cost Position**

![](_page_18_Figure_1.jpeg)

#### Notes:

1) Peer group reflects consolidated performance of utility HoldCos or independent OpCos

2) O&M adjusted for inflation using historical inflation rates for the US; company set includes only those with reported O&M data for all years with extreme outliers excluded Source: SNL, Strategy& analysis

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# Drivers for Consolidation

#### **Transaction Rationale**

		Date P	remium	Balance Sheet Strength	Succession Challenges	Portfolio Balance	Segment Focus	Growth Platform	Risk Diversity	Opportunistic
FORTIS	CH Energy Group, Inc.	Feb 2012	11%							7777772
BERKSHIRE HA	THAWAY NVEnergy.	May 2013	21%							
FORTIS	UniSource Energy	Dec 2013	32%							
🗲 Exelon.	🖊 ρερco	Apr 2014	25%			<u></u>				<u> </u>
Wisconsin Energy Corporation	integrys	Jun 2014	17%		<u> </u>					
	Hawaiian Electric Company Giographi the person	Dec 2014	21%							
IBERDROLA	The United Illuminating Company	Feb 2015	19%							777777
SOUTHERNA	AGL	Aug 2015	36%					7/////		<u> </u>
Emera	TEGO	Sep 2015	49%			<b>~~~~</b>		7777777		
	Piedmont Natural Gas	Oct 2015	42%						     	
GREAT PLAINS ENERGY	Westar Energy.	May 2016	36%				<b>7777777</b>	7777777	1 1 1 1	
AltaGas		Jan 2017	28% <sup>1</sup>			7777777	7777777	7777777		

1) Based on closing price as of 11/28/16 prior to merger discussion announcements, 12% premium based on closing price as of 1/24/17

# **Geography Not A Constraint**

![](_page_20_Picture_1.jpeg)

#### **Return to High Control Premiums**

![](_page_21_Figure_1.jpeg)

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# **Regulatory Approval Durations**

![](_page_22_Figure_1.jpeg)

1) Excluding outliers (i.e., Exelon / Pepco, Macquarie / Cleco) Source: S&P Capital IQ, SNL, company news releases, Strategy& analysis

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#### The C-Suite Expects Change

![](_page_24_Figure_1.jpeg)

PwC interviewed senior Power and Utilities executives in 70 companies and 52 different countries about the future of their industry

Drivers for transformation include: changes in regulatory direction, technological advances, new energy sources, growth of distributed generation, new forms of competition, and changes in customer behavior

Source: 14th PwC Global Power & Utilities Survey, Strategy& analysis

#### **Expectations for Change Impacts**

![](_page_25_Figure_1.jpeg)

Source: Southern California Edison, 14th PwC Global Power & Utilities Survey, Strategy& analysis

# **Utility Positioning Model**

![](_page_26_Figure_1.jpeg)

#### **Customer Success Factors**

- Determine the 'purpose' and desired outcomes, e.g., 'end-to-end' participation or selected areas
- Establish the 'role' we wish to perform, e.g., sole provider or 'partner of partners'
- Define the 'positioning' we would like to achieve, e.g., full offering portfolio or highest value products

But how competitors choose to play impacts these choices

# **Strategic Choices for Utilities**

![](_page_27_Figure_1.jpeg)

# **Broadened Market Participation**

![](_page_28_Figure_1.jpeg)

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\* Storage deployed primarily as a grid asset not included as a ESCI activity

#### **Business Model Shifts**

![](_page_29_Figure_1.jpeg)